



IRS Freeze Alerts – Verification Filters FACT SHEET
(Will Hold Up Return Being Processed & Refund Being Issued)

Freeze Alerts – Verification Filters the IRS Uses

<https://www.etc.irs.gov/etc-index-search?search=error+processing>

- Mismatched Unemployment numbers on 1099-G
 - Go to state websites and have client login and pull down their 1099-G
 - They had to login weekly to get PUA, so they will know how to do this.
- Mismatched Stimulus deposit numbers
 - Go to <https://www.irs.gov/coronavirus/get-my-payment>
- Mismatched Healthcare Marketplace numbers on 1095-A
 - 1-800-318-2596 (rep will give client the 1095-A numbers to input in Form 8262)
- Mismatched W2 numbers (using last pay stub – which is also illegal)

Next Step

- The IRS places the refund on hold to further review or verify the return.
- The IRS sends a Letter 707C to notify you that the refund is being processed and should arrive in 4-10 weeks.
- Time your refunds (<https://www.irs.gov/refunds>) and if a client's refund does not hit by the 21st day, follow up with to ensure they follow the instructions on their IRS letter.
- The refund should hit within 4-10 weeks.

The Good News

- This is resolvable.
- This can be avoided if you input the correct numbers the first time.

The Bad News

- It holds up your client's refund by 8-10 weeks. Unhappy clients are not repeat clients.
- It holds you up from getting paid on the return.
- It makes you have unnecessary "negative" contact with the client, which takes time from doing other clients and/or marketing for future business.

Other things that will delay refunds/payouts

Transposed Data Entry

DO Copy/Paste Info from Client Intake Form. DO NOT try to re-type information. www.TaxPrep.me/intake

- Social Security numbers
- DOB
- Banking Info
- Names